

SERVICE REQUEST FORM

Please digitally fill out all fields below. The completed form must be emailed to concierge.sea@vacheron-constantin.com to receive your free of charge shipping kit. Fields marked with (*) are mandatory.

CUSTOMER CONTACT

Client reference <small>(to be filled by Vacheron Constantin)</small>				Shipping kit and watch delivery address	Address*	
Title *	Mr.	Mrs.	Ms.		City*	Postal code*
First Name*					Country*	
Last Name*						
E-mail*				Billing address	Address	
Country code*					City	
Phone number*					Postal code	
					Country	

Same as shipping kit delivery address

WATCH INFORMATION

Serial Number*

Technical Reference*

Detached parts enclosed No Yes (if yes, please specify):

Date of purchase / /
(dd / mm / yyyy)

Repair under guarantee No Yes (if yes, please provide international guarantee or proof of purchase / service)



WATCH CONDITION & REQUEST

Please provide any additional information on the current condition of your timepiece to help us best process the service request (status of your watch, issues detected, or special service requested).

IMPORTANT INFORMATION

Only genuine Vacheron Constantin products (other than pocket watches) with a maximum manufacturer's retail sale price of 100,000.00 AUD are eligible for this Service. Please make sure to keep a copy of this form and take a picture of your watch before shipping it for your records.

Leadtime: Please allow up to one week for your timepiece to be received and processed. After a complete diagnosis, we will be able to determine the type of service required and provide you with a cost estimate. Some timepieces (vintage and complicated watches) may need to be returned to the Vacheron Constantin Manufacture in Geneva for further diagnosis. In this case, please note that the leadtime to obtain a cost estimate is a minimum of 4 weeks. **By signing below, you give us your written approval to sending your watch to overseas if required.**

Privacy: Vacheron Constantin collects your personal information in order to provide you with its products and services. Please refer to our Privacy Policy for details of how we process your personal information and how you can exercise your rights.

Conditions of Service and Privacy Policy: By signing below, you confirm having read and accepted the Conditions of Service and Privacy Policy.

Date / /
(dd / mm / yyyy)

Your signature:
(required only at time of
timepiece shipment)